

AVTEC – Update 2013

**STILL THE LEADER IN AIRLINE &
TRANSPORTATION VOICE
SOLUTIONS**



ADF Symposium

October 9, 2013



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ACG Systems & Avtec Partnership

- Offering Dispatcher to Cockpit voice solutions
- Park Aire IP-based Air/Ground Radios
- Seamless integration with Scout Console platform
- Industry Standard (ED-137) interface
- Avtec / ACG first to market in U.S. with ED-137/Console solution – true end-to-end IP
- Currently in proof-of-concept testing with 2 major airlines



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Scout v3.0

Scout meets the needs of a wide range of dispatch stakeholders



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Dispatchers & Controllers – new in v3.0

Dispatcher positions now have two options for how audio will be processed:

- **Scout Plus Hardware Audio Package**
 - New Workstation, Speaker, Microphone
 - Improved reliability and ergonomics



- **Software Audio Package** **NEW**
 - USB or Built-In PC Peripherals
 - Audio processing is handled by console software
 - *Provides greater flexibility and **portability***



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Dispatchers & Controllers

- **Custom screen layout** provides total flexibility
 - **Simplify training** by making screen layout mimic existing system
 - Pad sizes, colors, fonts, and text are configurable
 - **Locate resources faster** with drag and drop screen layout tool
 - **Any** radio or phone technology on **any** screen
 - Place pads on top of maps or floor plans images
 - Arrange pads in order of escalation
 - Embed web resources (cameras, work instructions) in pop up windows



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Executives – new in v3.0

Ranger

- Allows interested parties **connectivity to radio channels** using only software
- Communicate on up to **4 channels**
- **Any** radio or PTT over cellular technology supported by Scout
- **Customize screens** using Project Manager



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Installers & Maintainers

- **Total flexibility of screen layout** with drag & drop design tool
- **Maximum uptime** with
 - End-to-end automatic failover & redundancy
 - Redundant VPGate & Outpost
 - Dual NIC's in new media workstation **NEW**
 - Test, update, and maintain Scout offline, then push screen changes **without a service interruption**



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Installers & Maintainers

- Instant, reliable **event notification** using SNMP
- **Easy troubleshooting** with
 - Web based and centralized management tools
 - Remote console audio monitoring



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LET'S EAT!

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